

OAK: Onboarding with Actionable Knowledge

Turning operators experience into actionable knowledge

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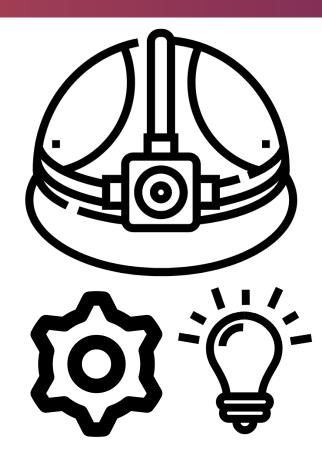
The problem

"Employees recruited 3 months ago train employees recruited 3 weeks ago"

The question



Is it possible to collect, store, and query Operators' know-how?



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The question(s)



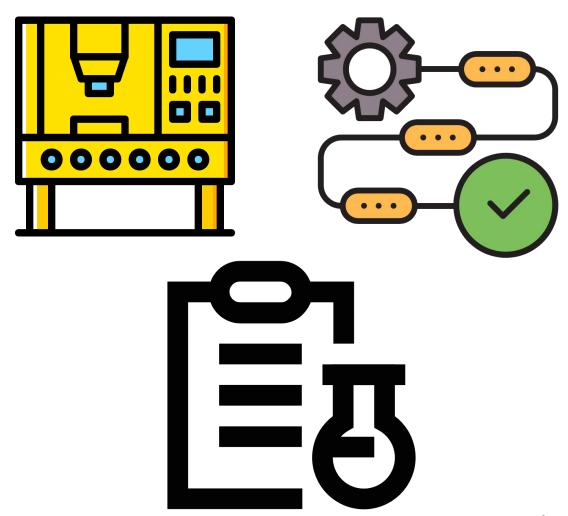
What is the know-how of an operator?

The knowledge of a machine...

... a process ...

... a methodology...

....



The questions



How to describe it efficiently?

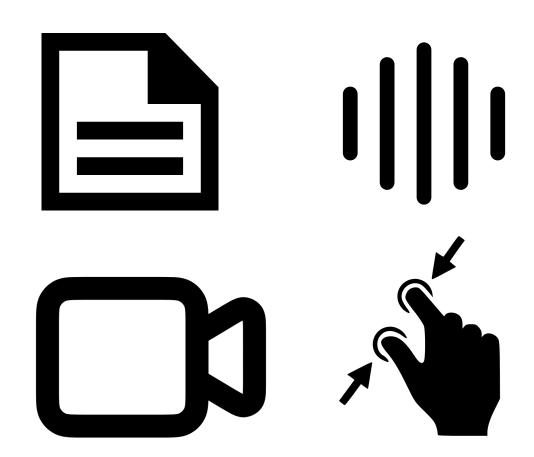
Text?

Audio?

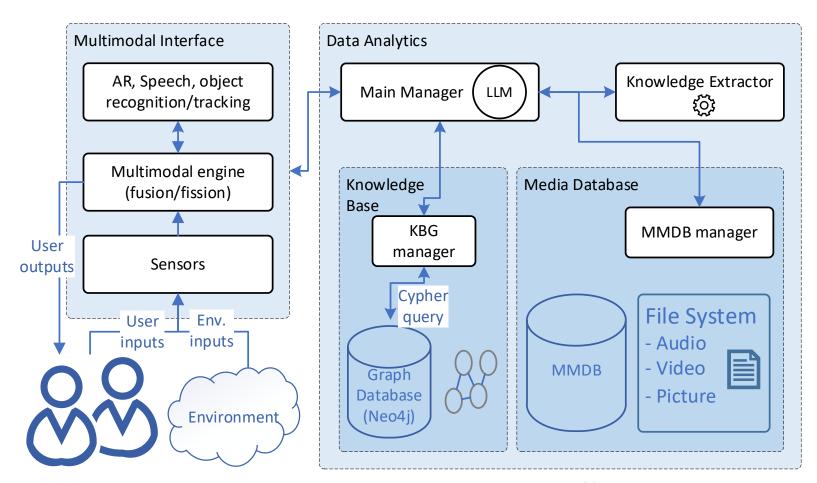
Video?

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Gestures?



Our proposition





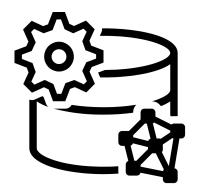
Onboarding with Actionable Knowledge





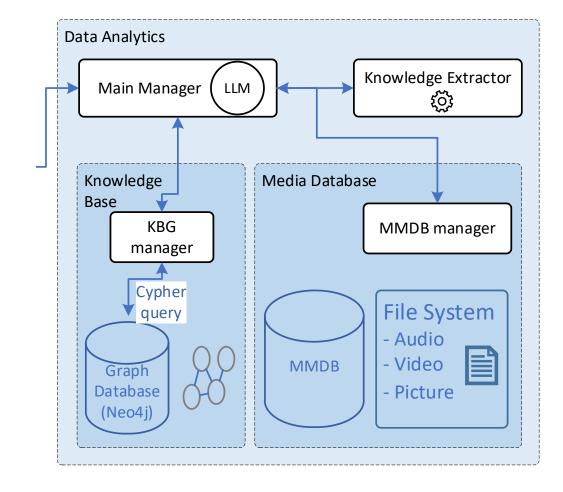


Our proposition: Data analytics



Knowledge Graph (Embedding)

Retrievalaugmented generation (RAG)

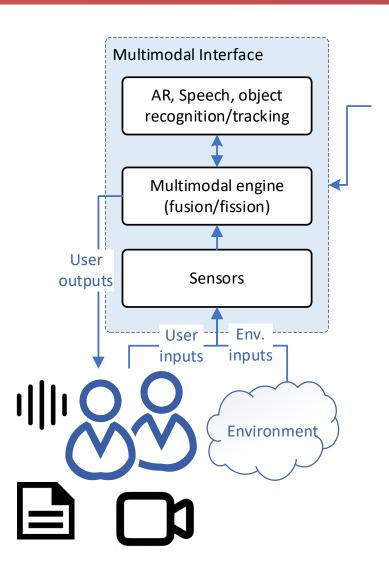




Onboarding with Actionable Knowledge

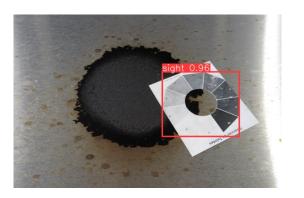
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Our proposition: multimodal interface



Proof-Of-Concept





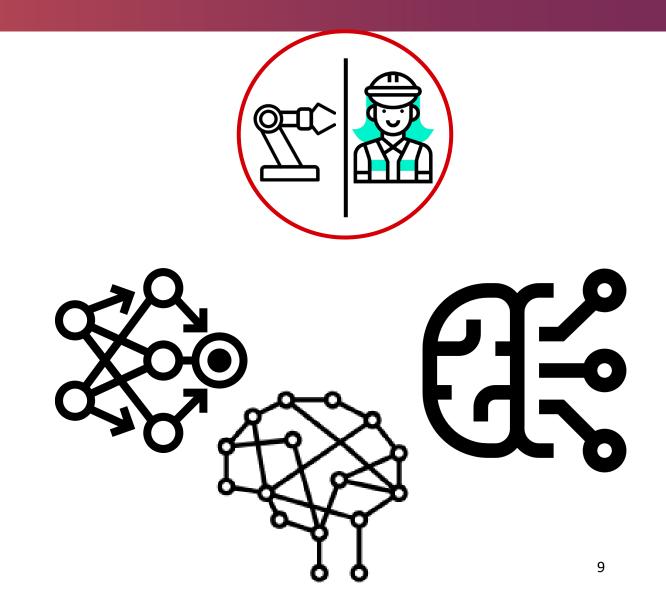
What's next?

Usability study

- Multimodal interface
 - Augmented reality
 - Object tracking

Approaches and models comparison

- Data analytics
 - Relevance
 - Computational resources
 - Data security
 - Multilanguage



Questions? Contact me!

Me



The project & the team



https://oak.spl.humantech.institute/
https://oak.spl.humantech.institute/team/

The partners

Hes·so WALLIS

Haute Ecole d'Ingénierie
Hochschule für Ingenieurwissenschaften



